

NWT Parks Online Reservation System

When will I be able to book my campsite?

You will be able to reserve a campsite at most territorial park campgrounds at 9:00am MST on Tuesday, April 15, 2014.

Until then, you may notice some changes to our website, www.nwtparks.ca. Please explore the site and get familiar with our territorial parks. You can also view interactive maps of our campgrounds and check out photos of individual campsites.

Can I book a campsite online?

Yes, you can reserve a campsite at most of our recreational parks by visiting www.nwtparks.ca and clicking on "Campgrounds". You will not be able to make reservations until April 15, 2014 at 9:00am MST.

What happened to the old reservation system, CampingNWT.ca?

The old reservation system, campingnwt.ca was due for an upgrade. The Department of Industry, Tourism and Investment heard feedback from campers about important ways to improve the reservation system, and in response created a new reservation system that is better able to meet the needs of campgrounds users. Visitors who use the old web address, campingnwt.ca, will be automatically redirected to www.nwtparks.ca.

What about my CampingNWT.ca account? Will I be able to log in using my old account information?

No, you will not be able to log in to the new system using your old account information. All users will have to create a new account on www.nwtparks.ca before making a reservation.

How do I create a new account?

Go to www.nwtparks.ca and click on the "Book a Campsite" tab. You will be directed to the campground page. Where you see the login information, click "Create new account" and follow the prompts. The new account feature will be available as of April 15, 2014 at 9:00a.m.

Media requests for interviews with Members of the Executive Council may be directed to:

Office of the Press Secretary • Premier/Cabinet
Government of the Northwest Territories • PO Box 1320 • Yellowknife • NT • X1A 2L9
Tel: (867) 669-2302 • Fax: (867) 873-0111

Creating your username and password is a one-time thing. Additionally, the site will remember account activity such as reservations you have made from year to year, as well as your contact information, to facilitate easier check-outs once you have completed the initial one.

Do I need to create a new account to reserve a campsite?

Yes, all users will be required to create a new account in order to reserve a site. You can explore our website and even add items to your shopping cart without logging in, but you will need an account to proceed to the checkout.

Which campsites cannot be booked online?

- Nitainlaih Territorial Park
- Gwich'in Territorial Park
- Little Buffalo River Crossing Territorial Park
- Little Buffalo River Falls Territorial Park

How do I find the campsite I am looking for?

To find a specific campsite, you first need to choose a campground. To do that, click on “Campgrounds” to see a map of all territorial parks where you can reserve a campsite online.

Click on the red circle associated with the campground of your choice and you will be taken to a detailed map of the campground. From here, you can click on individual campsites to get more information, view pictures and check availability.

How do I book a campsite?

The online reservation system will not be live until 9:00am on Tuesday, April 15, 2014. Until that time, you will only be able to explore the site and create your personal account. A “Book Now” option will appear once the site is live.

What do the colours mean on the campground maps?

The colours of the campsite icons indicate the availability of a specific campsite.

Green means the site is available to be booked during the dates you have selected. **Red** means that the campsite is currently unavailable during all or part of your selected dates.

What do “Vehicle Access”, “Max Unit Size” and “Power” mean?

You are now able to filter your view and search for campsites with specific features. For example, if you are only interested in campsites that offer 15AMP power supply, you simply click on the 15AMP option under Power. This will filter the map and remove any campsites that do not offer 15AMP power.

Vehicle Access

- Walk-in – These sites require you to park your vehicle at a designated parking lot and walk a short distance to a specified tent pad

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- Back-in – Sites that offer a single access point for entry/exit
- Pullthrough – Sites that offer multiple access points

Max Unit Size

- Small camper – Sites that are suitable for small campers, trailers or tents – typically anything under 20 feet long.
- Medium camper – These are average sized sites that can accommodate typical campers and motorhomes – typically anything between 20 and 30 feet long.
- Large camper – These are our largest sites that can accommodate oversized motorhomes, campers, or fifth wheel trailers – typically any unit that is more than 30 feet long.
- Tent – These are our smallest sites and they typically offer wooden tent pads

Power

- 15AMP – These sites provide a continuous power supply of 15AMPS
- 30AMP – These sites provide a continuous power supply of 30AMPS
- Non-powered – These sites do not provide any power supply of any kind

Who do I contact if I have questions about the new reservation system?

For general inquiries, please contact (867) 873-7903 or parks@gov.nt.ca

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